



children's craniofacial association  
*20 Years of Giving Hope*  
1989-2009

2009 annual report

## Dear Friends,

In 2009 Children's Craniofacial Association celebrated 20 years of empowering and giving hope to individuals and families affected by facial differences. We are proud to be the premier organization addressing a broad range of medical, financial, emotional, psychosocial, and educational issues related to craniofacial conditions.

The 20 year journey has not been without its struggles, but always keeping a keen eye on the needs of our families, we persevered. And, with the help of generous donors, volunteers, and those families we serve, CCA managed to fight through the lean years. Even in this very tenuous economy, we continue to provide important programs and services to all who are affected by facial differences.

CCA touched many lives this year. Among our wide array of programs and services, we added to the series of syndrome booklets and began translating them to Spanish. We continued to publish an informative quarterly newsletter, provide financial assistance so families could receive quality medical care, conducted an educational symposium and held our 19th Annual Family Retreat, providing scholarship funds for more than 20 families to attend.

Thanks to many people lending their "time, talent and treasure," CCA will continue to serve our families until we achieve our vision of a world where all people are accepted for who they are, not how they look.

Sincerely,

Charlene Smith  
Executive Director

George Dale  
Chairman of the Board



# cca celerates 20 years of service



**Founded in Dallas in 1989,**

CCA's mission is to empower and give hope to individuals and families affected by facial differences.

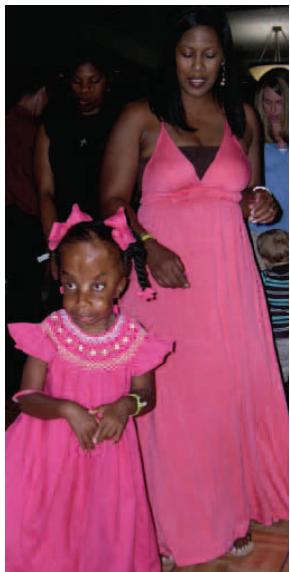
**1989—2009**

# 19th annual family retreat

**My name is Kathie** and my **eight-year-old, daughter Hannah** was born with hemifacial microsomia and microtia. Hannah struggled with the results of her surgeries and the reaction of her friends to her changes. As a result to their reactions, she came to me and begged me to help her find a friend like her, who understood how hard it is to be a little different from other people and who would just love her for her. After doing some Internet research, that request led us to **Children's Craniofacial Association**.



We were informed of the **Annual Family Retreat** but were unsure whether or not we could afford the trip. Finally we decided that Hannah really needed this group and we had to find a way to get her there. So, on a wing and a prayer, Hannah and I flew to the retreat. There are no words to describe what we felt while we were at the retreat with the CCA kids and families.



I could try to describe the immediate sense of belonging, the shared sense of love and concern for our children, the highs and lows we all face through intense medical care, but I can't seem to find the right words. **I guess we just felt like we were at home. It was wonderful!**

Hannah was able to sing at the talent show, and it was so great for her. She has an incredible love of music, and it was so fun for her to share that with her new friends. The night after the talent show, as I was putting her to bed, she said, "Now all of my dreams have come true. I met new friends just like me and I got to sing on stage!"

I am now a firm believer these children need this retreat! It was perfectly perfect! **I am so grateful to the individuals and organizations donating time and money to make this happen for these kids.** I wish they could have seen them all together, living, loving, laughing – not at all worried about acceptance or appearance. I wish you could read my heart and know how much it means to me that we have a place to go every year, where Hannah can let her hair down and just enjoy being herself, without having to worry about feeling out of place or different.



June 25–29, 2009

Grapevine, Texas



**We have had to go to Boston five times in the past two years,** and every time CCA has been there to meet our traveling needs. I know there are more surgeries in my daughter's future, and it's nice to know CCA is there wanting to help families like ours get to qualified medical care. With CCA's help we didn't have to worry so much about the traveling part and we could focus more on taking care of our daughter before and after surgeries.

I continue to be in awe that such an organization even exists! The help CCA has given our family to get our daughter to quality medical care is the most amazing gift we have ever received. **I honestly don't know if it would have been possible without CCA, and I thank God for them every night.** Sydney is now two years old and is the happiest, healthiest little girl I know.

It is difficult to put into words how much CCA's help has meant to us, but I look forward to one day meeting these very special **CCA angels who are now part of our family and thanking them from the bottom of my heart!**



financial assistance

# Webinars

Helping Your Child Cope with Teasing

Susan Porter-Levy

Licensed Clinical Psychologist  
Dallas, TX

Resonance Disorders

And

Articulation

How Parents Can Be An Advocate for  
Their Children While in the Hospital

Amy Smith, CCLS  
Dallas, TX

Conducted  
three Webinars  
in 2009

## Craniofacial symposium

*"The topics were current and very informative. I learned so much and my kids got to interact with others during the sessions for affected children and their siblings. I hope CCA continues to hold the symposium." ..... Rose*



**On June 23, 2009 Children's Craniofacial Association held its first craniofacial symposium** in 15 years. Dallas-area healthcare professionals presented on topics geared to educate and inform children and adults affected by facial differences as well as



their family members. **Topics included Family Dynamics, Syndromic Craniosynostosis, Etiology of and Association of Hydrocephalus and Chiari Malformations with Complex Craniosynostosis, Implications of a Compromised Airway, The Use of Anthropometric Measurements, Self-Esteem and Coping and others.** Sessions were lead by physicians and other healthcare professionals.

# s y n d r o m e b o o k l e t s



Until Children's Craniofacial Association started publishing syndrome booklets parents had to try to understand medical journals to find out about their child's condition.

**CCA saw a need and acted. Since the early 1990's 13 Syndrome booklets have been published**

In 2009 Children's Craniofacial Association translated 5 of its thirteen syndrome booklets to Spanish to meet the needs of our Spanish speaking families. In addition, A Guide to Understanding Cleft Lip and Palate was added to the series of booklets.

Around 15,000 hard copies of the CCA newsletter are mailed quarterly and many more are viewed online. The newsletter contains informative and supportive articles to educate and support families affected by facial differences.



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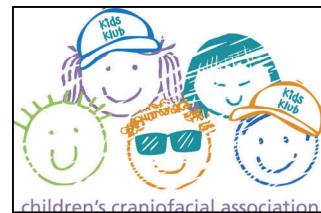
**CCA provides various opportunities for social networking for both adults and children.**

**CCA's Yahoo Group** offers families the opportunity to support each other 24 hours a day, 7 days a week.

**Facebook** offers the opportunity for family members to share the lighter side of their daily activities and gives CCA another opportunity to keep families networked and informed.

**Care pages** is offered as a convenient way for families to keep family members informed of their child's progress when they are in the hospital without making numerous phone calls, thus allowing more time to focus on the child's recovery.

There is a **CCA Kids Klub** for kids of every age group. Kids Klubs are for kids with facial differences, their siblings and even for their friends. Monthly activities allow them to express their thoughts and feelings in creative ways and being part of a club fosters a sense of belonging.





**ccakids.org** continues to be the leading website providing on-line resources for individuals and families affected by facial differences. A wealth of educational information coupled with a vast array of resources to provide support and comfort, provide and links to other informative websites, make



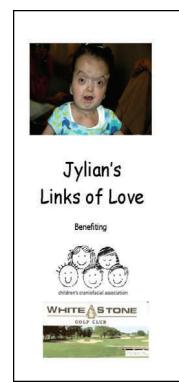
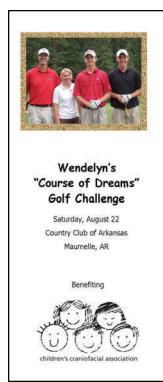
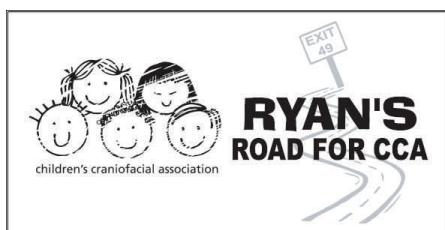
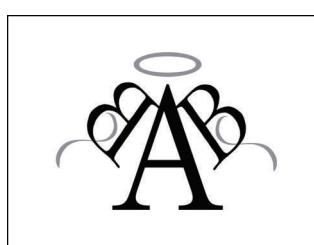
## Craniofacial Acceptance Month

September 2009 marked the Fifth Annual observance of Craniofacial Acceptance Month and the second National Family Picnic Day. In observance, family picnics were held across the country, fundraisers were conducted and special commemorative wristbands were designed and sold, articles were published and 18 governors proclaimed September Craniofacial Acceptance Month in their states.

Our goal is to spread awareness that will foster acceptance of children and adults with facial differences. For the fifth consecutive year, we are *Widening the Circle of Acceptance* through our theme, **"Beyond the Face is a Heart"**, demonstrating that beyond a person's exterior is the 'heart' or the 'real person' within. We envision a world where all people are accepted for who they are, not how they look.



The very families CCA serves are taking a major role in raising funds. Not only are they ensuring the continuation of programs and services, but they are also validating their importance. In 2009 our families raised more than \$150,000 through satellite fundraisers across the nation.



## Family Fundraisers

Each year in accordance with stewardship responsibility to stakeholders, Children's Craniofacial Association contracts an independent auditor to conduct a thorough examination of our financial position.

## FINANCIALS

### Children's Craniofacial Association

#### Statement of Financial Position

December 31, 2009

#### ASSETS

##### CURRENT ASSETS

Cash and cash equivalents	\$ 400,552
Accounts receivable	90,234
Inventory	1,500
Prepaid expenses	<u>2,095</u>
Total current assets	494,381
PROPERTY AND EQUIPMENT, NET	596
OTHER ASSETS	
Deposit	<u>1,727</u>
	<u><u>\$ 496,704</u></u>

#### LIABILITIES AND NET ASSETS

##### CURRENT LIABILITIES

Accounts payable	\$ 7,605
Accrued liabilities	<u>2,981</u>
Total current liabilities	10,586

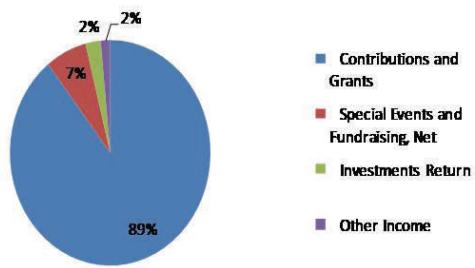
##### OTHER LIABILITIES

Deferred liabilities	5,171
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##### NET ASSETS

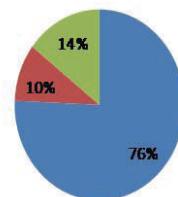
Unrestricted	<u>480,947</u>
	<u><u>\$ 496,704</u></u>

**CCA 2009 Income Sources**



**CCA 2009 Expenses**

■ Programs/Services ■ Mgmt/General ■ Fundraising



# Leadership

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Hazeldeane Pritchard Bequest		
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Beverly & Jack Landry, in memory of Margaret Patterson	Margaret Patterson family, in memory of Mack Hamilton	Doris & Ralph Teneyck, in honor of Tamara Manto
Tom & Barbara Lawhon, in memory of Ellery Walker	Jimmie & Gina Pavlu, in memory of Ellery Walker	Neva Tomlinson, in memory of John Haycraft
W. David & Rhonda Leonard, in honor of Casey Deakins	Jana Peace, in memory of Margaret Patterson	Neva Tomlinson, in memory of Jim Weaver
Sylvia & John Loving, in honor of Ryan Holliday	Gloria Pike, in honor of Aidan Skees	Neva Tomlinson, in memory of David Williams
Ann Lucas, in honor of Brody Lucas from grandparents	Carol Porter, in honor of Sydney Rose Ford	Mary & Truman Terrell III, in honor of Justin Prince
Ann Lucas, in honor of Don Lucas for Father's Day	Linda Post, in memory of Margaret Patterson	Timber Ridge Elementary School Collection in honor of Cale Morris
Don & Ann Lucas, in honor of Ann's Birthday	Robert Potts, in honor of John Gorman	Karen VanSchalk, in honor of her wedding
Ann Lucas, in honor of Don's Birthday	Harold & Elvia Prange, in memory of Carolyn Muse	Connie Vegelgesang, in memory of John Haycraft
Emily & Jon Lukowski, in memory of John Haycraft	Mary & Megan Reif, in honor of JoAnn Kopshinsky & Robbie Gorecki	Alicia Vitarelli, in honor of Ava Beeler
Doris Capps Mabry, in memory of Margaret Patterson	Lois Rieck, in memory of Ellery Walker	Dennis & Amy Walid, in memory of Rick Dornier
Janis & Doug Macut Family, in honor of Dr. Sava & Dottie Macut at Christmas	Bill & Donna Rinehart, in memory of Margaret Patter-	Janis Buzzbee Walton, in honor of Rick Dornier
Susan Martin, in memory of Ellery Walker		Lawrence & Ellen Ward, in memory of Margaret Patterson
		Karen Waring, in honor of Megan Cronin

Wesley Healthcare employees honor Fran Cronin	Neal Oral & Maxillofacial Surgery, PLLC
Barbara Wiedenman, in memory of Jennifer Walker	Network for Good (donors listed separately)
Mary Wilcox, in the name of Sarah Wilcox	One Cause (purchases incentives)
Joseph & Rosalia Wilkes, in memory of Sidney Goldman	PASCO (Personal Assistance Services of Colorado)
J.B. & Cynthia Wills, in honor of Reed Wills	Pfizer (United Way Campaign Employee Giving)
Emily Youngblood, in honor of John Gorman	Prudential Foundation (Employee/Matching Gifts)
Dave Zucker, in memory of Ellery Walker	Prudential Foundation (Matched Gift of Diana Critchlaw)
Michael Zukowski, in memory of Ellery Walker	Random House, Inc. (Matched Gift of Heather Miller)
<b>Jilly Bean Bunch</b>	Redwoods Group (Matched Gift of Bill Mecklenburg)
(Donations given in Jylian Bilbow's name for Financial Assistance to Families)	Safeway, Inc. (purchases percentage incentives)
Sponsors of Jylian's Links of Love Golf Event	Saidman & Associates, Inc.
Richard Urso	Sarah Hall Productions by Sarah Hall
<b>Corporate/Foundation Gifts</b>	Schoolpop, now One Cause (online purchases percentage program)
<b><u>CCA Corporate/Foundation Friends" (up to \$1,000)</u></b>	Steam Clean Pressure Wash by Todd Rademacher
AT&T (Employee Giving)	Schwab Charitable Fund (Donor Advised)
American Express (Employee Giving)	A grant from Starlight Foundation, Inc.
American Express Charitable Fund (Matched Gifts of Janell Nelson)	A grant from Tektronix Foundation (Larry Bolton)
Anonymous	Truist for Qwest (Employee Giving)
Aptus Partners, LP (John Romero)	United Way of California,Capital Region (Donor-Directed Donations)
Attachemate/NetIQ (Matched gifts of employees)	United Way of Central Maryland (Donor-Directed Donations)
Baby Hands Down by Erin Scott	United Way of Greater Milwaukee (Donor-Directed Donations)
Baker Roofing Company	United Way, Heart of Illinois (Donor-Directed Donations)
Bank of America (United Way Campaign Employee Giving)	United Way Mile High (Donor-Directed Donations)
Charity Motors (CARS-Charitable Auto ResourceS)	United Way New York (Donor-Directed Donations)
Children's Medical Charities (CFC)	United Way of Southeastern Pennsylvania (Donor-Directed Donations)
Cleveland Bakers Local No. 19	United Way of Southern Tier-Corning, NY (Donor-Directed Donations)
Creative Growth Counseling & Coaching, Inc.	United Way of Tucson and Southern Arizona (Donor-Directed Donations)
Danze & Blood Architects	WJH Investments
DFWBID	Wesley Healthcare (employees of Fran Cronin)
Dominion Foundation (matched gift of John Charles Larson)	Wellpoint Foundation Funds Management (Employee Giving)
Dorror & Kendrick	Wellpoint Foundation (Matched Gifts)
Deutsche Bank Americas Foundation (Matched Gift of Kent Penwell)	Wells Fargo (Employee Giving)
Epic Systems, Inc.	
Five Star Quality Care, Inc. (recommended by Robert Sharrett)	<b><u>CCA Corporate/Foundation Sponsors (\$1,000-\$5,000)</u></b>
Frugal Flower, Inc. (purchases percentage)	Association Works by John & Sheryl Paul
Funding Factory (Ink/cell recycle rebates)	A grant from the Chatlos Foundation
GoodSearch/GoodShop	A grant from Lifetime Fitness Foundation
Home Depot (Matched Gifts of Doug Hopkinson)	A grant from the Perot Foundation
JackTheDonkey.com by David Katz	The Redwoods Group (Matched Gift of Bill Mecklenburg)
Jefferson Lumber and Millwork by Mary Lytle	Starbucks Coffee Company
Johnny Pag Creations	Vivo Brothers, Inc.
Justgive (donors listed separately)	
Katie's Clothes Bin (by John & Laurie Bovenkamp family)	<b><u>CCA Corporate/Foundation Partners (\$5,000-\$10,000)</u></b>
Katsafouros Bequest	A grant from the Max & Victoria Dreyfus Foundation
Legacy Global Foundation directed by the Mitchell family	A grant from the Jorge Posada Foundation
A grant from Kraft Foods Global, Inc.	A grant from May & Stanley Smith Charitable Trust
Kroger (purchases percentage incentives)	

Triangle Foundation (Donor-Advised Grants) A grant from Martin Woodall Foundation, Inc.	Snowman Auction / Barbers Hill ISD Gifted & Talented classes / Tracy Tidwell, organizer in honor of Wade White
<b>CCA Corporate/Foundation Patrons (\$10,000 or more)</b>	<b>\$1,000-\$5,000</b>
Cher Charitable Foundation	Be Brody's Angel / Jennifer Lucas & Family, CCA Volunteers
	CCA Family Retreat Chance Raffle
<b>Fundraising Events &amp; Other Efforts</b>	
<b>Up to \$1,000</b>	
Alcan Cable Denim Day for CCA / ARA (Alcan Recreation Association, Employee Group)	Family Fun Stimulus Package Raffle / Matthew Abernathy, CCA Volunteer w/Jana Peace
Aptus Partners LP	Friends of Freddie Firstgiving Page / Rose Seitz, CCA Volunteer
Baltimore Marathon / Firstgiving Page / Pamela Mishra, CCA Supporter	Jaci's Country Dance Bash / Jaci Samhammer, CCA Volunteer
Brookhall School Staff Collection in name of Janice Stegmann	Johnny Pag Motorcycle Raffle
Carnival of Caring / Avery Lytle, CCA kid	Dawn Page Firstgiving Page
Cash Can / Freeman Insurance, CCA Supporter	Smiling Through The Mask Dinner / Wendelyn Osborne, CCA Volunteer
Cash Can / Kim Rogers, CCA Volunteer	Starbucks Community Clean-Up / Emily Tipton, Organizer w/Jana Peace, CCA Volunteer
Janis Cazare's Firstgiving Page	Tamale Sale / Booz Allen Hamilton, Houston & Aldine Church Ladies Group- Abigail De Los Reyes, Organizer in honor of Natalie Wardlaw
Charity Big Top Show / Erica Mossholder, CCA Volunteer	
Hopkinson Family, Donation through Awareness Effort	
Ink / Cell Recycle for CCA / CCA Families & Friends	<b>\$5,000 or more</b>
Jewelry Sale / Peggy McDannel	Alexa's Appeal for CCA / Denise Rast, CCA Volunteer
Jewelry Sale / Robyn Johnston	Lily's Dinner for CCA / Tosha Walker, CCA Volunteer
Little Fire, Big Hearts Dinner Auction for CCA / Taryn Skees, CCA Volunteer	Ryan's Road / Gulich Family, Nicole, Ryan, Ryan Jr., Lauren, Madalynn
Tamara Mantlo's Firstgiving Page	Seth's Stride / Swihart Family; Stacy, Mitch, Seth, Gabe, Sydney
Jana Peace Email Fund Appeal	
Orland Park Village Denim Day / in honor of Kate Rogers, CCA kid'	<b>\$10,000 or more</b>
Pampered Chef / Jessica Dornier / Bobby Mayo, in honor of Rick Dornier	Jylian's Links of Love Golf Tournament / CCA & Bilbow Family; Kendall, John, Jylian, Mikey, Ivy
Penny Drive / Angela Marcum / Lincoln Heights Elementary	Wendelyn's Course of Dreams Golf Tournament / Wendelyn Osborne, CCA Volunteer
Permission Men's Skin Care Line	
PetroCasa Energy Chili Cookoff	<b>\$20,000 or more</b>
Solis Women's Health Holiday Collection	Chocolate Festival / Rick Chiavari / Aventura Mall
Timber Ridge Elementary School Collection in honor of Cale Morris	Friends of Jeremy Golf Tournament / Dale Family; Kristine, George, Jeremy, Tommy, Cody
Hannah Steinagel's Firstgiving Page / Kathie Steinagel, CCA Volunteer	Henry's March / Johnson Family; Rachel, TJ, Lauren, Henry
Sammi Wayne's Lemonade Sale for CCA / Samantha & Jennifer Wayne	Heroes 4 Hope Gala / Jorge Posada Foundation / beneficiary, CCA

CCA Board of Directors, Staff and Families wish thank all of our individual, corporate, foundation and in-kind donors.

2009



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